



THE LINK

Connecting Suppliers with DLA



Issue 22
October 2021

2021 TKO Mark Your Calendars!

TKO Seminars are
FREE!

Learn how to do business with
the Government

November 2 –3

Register at: <https://tko.dla.mil/>

All seminars are
currently being held

VIRTUALLY

8:00 AM - 4:30 PM (EST)



www.dla.mil

www.facebook.com/dla.mil

www.twitter.com/dlamil

[www.youtube.com/user/
dodlogisticsagency](https://www.youtube.com/user/dodlogisticsagency)

DLA LAND AND MARITIME SMALL BUSINESS OFFERS TRAINING

DLA Land and Maritime Small Business Office offers training so suppliers can navigate through government opportunities successfully while doing business with the Defense Logistics Agency (DLA). These webinars/seminars are always free, but suppliers must register to attend.

To see opportunities, go to <https://www.dla.mil/SmallBusiness/> and click on the link called: **Training, Knowledge & Opportunities (TKO) Seminars and Webinars**.

Suppliers can view all the course offerings and register by clicking on the "Register" button.

Session Schedule

Current Classes:

Select	Session Date(s)	Session Title	Type	Status
<input type="checkbox"/>	December 14, 2021	Doing Business with DLA 2 - 3 PM EST	Webinars	open
<input type="checkbox"/>	November 16, 2021	Casting and Forging 2 - 3 PM EST	Webinars	open
<input type="checkbox"/>	November 02, 2021 - November 03, 2021	Virtual TKO 8AM-1PM EST	Virtual Seminars and Webinars	open
<input type="checkbox"/>	October 20, 2021	Coffee with Contracting 1PM-2PM EST	Webinars	open
<input type="checkbox"/>	October 12, 2021	Post Award 2 - 3 PM EST	Webinars	open

Classes are added all the time, so keep checking back!

LAND SUPPLY CHAIN - "HOT" ITEMS LIST

Do you have parts on hand? Government surplus? Manufacturers' overruns?

DLA Land Supply Chain has posted a list of items that are urgently needed at: <https://www.dla.mil/LandandMaritime/Business/Selling/DLA-Land-and-Maritime-Procurement-Initiatives/>.

We are looking for readily available and usable material. We are asking our industry partners to review this list and let us know if you have surplus, manufacturers' overruns, or residual inventory. The intent is to update this list monthly so please check back regularly.

Please submit inquiries to FL.AvailMat@dlamail.mil or contact Lori Archibald @ 614-692-4214.



DLA WORKS TO RETIRE AMELIA AND ADD MORE LIVE AGENTS

Under the Department of Defense's IT Reform for the 4th Estate initiative, DLA Information Operations is on track to transition our first level service desk support to the DISA Global Service Desk on *January 31, 2022*. DISA has confirmed that they will not use Amelia, so we are working to decommission both Amelia chat and voice services over the next few months. Here are the details and important dates to remember:

- Amelia Chat services will be discontinued on October 18, 2021. DLA employees and customers will no longer have the option to leverage Amelia Chat to generate tickets.
- Amelia Voice services will be discontinued on November 1, 2021. All DLA employee and customer calls will go directly to live agents for IT support on the wide range of issues handled by the DLA Enterprise Service Desk (ESD).
- The DLA ESD is bringing on board an additional 48 agents between August and the end of November to support contact demand and improve both call hold times and ticket resolution timeframes.



To request IT support, DLA customers may contact DLA's ESD by calling (855) 352-0001 to connect with a live agent. Direct commercial and DSN options are also available – Commercial: (614) 692-9990, DSN: (312) 850-9990.

Please watch for additional details early next year on what to expect and how to request support when DISA begins providing first level service desk support to DLA customers on January 31, 2022.

DLA ROLES & MISSIONS



DEFENSE
LOGISTICS AGENCY

ROLES & MISSIONS

BULK-PETROLEUM

Nuclear Enterprise Support
Aviation Systems
Clothing & Textile
Global Distribution
Industrial Hardware
IT Acquisition

CONSTRUCTION & BARRIER MATERIEL



MEDICAL MATERIEL

Land Systems
Maritime Systems
National Defense Stockpile
Whole of Government Solutions
Worldwide Disposition Services

SUBSISTENCE

EXECUTIVE AGENTS

GLOBALLY
POSTURED
RAPIDLY
DEPLOYABLE

90 Roles & Missions Below the Surface



DID YOU KNOW DLA IS
THE PRESIDENT'S?

FUELER

- Fuel for Presidential Aircraft Fleet
- Lab Testing/Quality Control for All Fuel

PRINTER

- Operate White House Print Services

FLAG-MAKER

- Hand-Sew Flags for President
and Vice-President

Document Services

- Electronic Data & Content Management Services
- Equipment Management Solutions
- Printing & Scanning Services (DoD Single Manager)
- Aircraft Decals

Key Strategic Missions

- Space Support
- Strategic Materials
- Nuclear Support

Mission Support

- Defense Logistics Management
Standards Executive Agent
- Defense Working Capital Fund
(DISA, DFAS, DLA)
- HR Support
11 Defense Agencies
Field Activities
USTRANSCOM
- Joint Contingency Acquisition
Support Office
- Logistics Information Services
- Resource Conversation &
Recovery Act Lead Agent

40+ Whole of Government & 118 International Partners

* FY19 Customers:

- Congress
- Defense Contract Management Agency
- Department of Agriculture
- US Forest Service
- Department of Commerce
- Department of Energy
- Department of Health & Human Services
- Department of Homeland Security
- Customs & Border Protection
- Federal Emergency Management Agency
- US Coast Guard
- Department of Justice
- Department of Labor
- Department of State
- US Agency for International Development
- Department of Transportation
- Department of Treasury
- Environmental Protection Agency
- Foreign Military Sales (51 Countries)
- General Services Administration
- National Aeronautics & Space Administration
- State & Local Governments
- District of Columbia
- Tennessee Valley Authority
- US Army Corps of Engineers
- US Postal Service
- Veterans Administration

Strategic Initiatives Group
POC: DLADirectorSIG@dla.mil
As of September 9, 2019

Construction & Equipment

- Containers
- Fire & Emergency Equipment
- Force Protection Equipment
- Generator Leasing
- Maintenance Repair & Operation
- Material Handling Equipment
- Special Operational Equipment

Medical

- DoD Influenza Vaccines

Industrial Hardware

- Benchmark Service Contracts
- DoD Locks

Clothing & Textiles

- Blankets for the Homeless
- Ecclesiastic Support
- Flags & Heraldry Support

Subsistence

- School Lunches
- ALFOODACTs (food alerts)
- Food Kiosks
- Global Prime Vendor
- Indian Reservations Subsistence
- Job Corps Subsistence
- Mobile Food Trucks
- Religious Meal Support

Product Test Center

- Additive Manufacturing
- Clothing & Textile R & D Lab

Energy

- Bulk Helium
- Bulk Liquid Cryogenics
- Bulk Missile Fuels
- Energy Savings Performance Contracts
- Installation Energy
- Power Purchase Agreements
- Space Launch Support
- Utilities Privatization

Disposition Services

- Computers for Learning
- Fire Fighter Support
- Humanitarian Assistance
- Law Enforcement Support Office
- VA Homeless Shelters Support

Aviation

- Maps on Demand
- Environmental Products
- Industrial Gases
- Industrial Plant Equipment
- Packaged Petroleum

Land & Maritime

- Defense Standardization Program Support
- Microcircuit DNA Marking
- Product Testing (Mechanical/Electronic)

Distribution

- Depot Kitting
- Ozone Depleting Substance Management

NOTICE TO SUPPLIERS NIST 800-171 ASSESSMENTS EXPORT-CONTROLLED TECH DATA



Export-controlled technical information is Controlled Unclassified Information (CUI)/ Controlled Technical Information (CTI). DLA suppliers seeking export-controlled technical data for DLA procurement opportunities must have a current National Institute of Standards and Technology (NIST) Special Publication (SP) 800-171 cybersecurity assessment (i.e., not more than 3 years old unless a lesser time is specified in the solicitation) posted to the DoD Supplier Performance Risk System (SPRS) to be considered for award. DLA suppliers who currently have an approved Enhanced Joint Certification (JCP) but have not posted their NIST SP 800-171 assessment to SPRS will not be able to access export-controlled technical data in DLA's technical data repository after 16 August 2021. Instructions for posting an assessment on SPRS can be found at <https://www.sprs.csd.disa.mil/>. For additional information on NIST SP 800-171 assessments and other DoD requirements for safeguarding covered defense information, please see DFARS provision 252.204-7019 and clause 252.204-7020 NIST SP 800-171 DoD Assessment Requirements. If you have any questions, please e-mail DLA344DataCustodian@dla.mil.